

## Why Success Coaching?


- ✔ Free for employees at every level
- ✔ Confidential services separate from member employers
- ✔ Onsite dedicated hours as well as remote support
- ✔ Addresses work/life balance issues at the root cause
- ✔ Connects employees to company, nonprofit, and government resources
- ✔ Provides and connects employees to essential training
- ✔ Manages issues from start to resolution
- ✔ Contact via text, phone, email, or walk-in


## Could you use support to address challenges?

- Childcare
- Housing
- Addiction
- Financial
- Mental health
- Transportation
- Medical/insurance
- Workplace attendance
- Domestic violence
- Relationship conflicts
- Skills and education
- Food and household supplies
- Government agency navigation
- Time management and organization



**If it weighs heavy on your heart and mind, your success coach is here to support you.**

 [ern-oh.com](http://ern-oh.com)

 [ern-usa.com](http://ern-usa.com)



**Success Coach, Hannah Funk**

Goodwill Industries of Marion Delaware Union Crawford Morrow is administrator of the Union Delaware Employer Resource Network® and member of ERN USA.



*The success coach plays the support role of change facilitator but is not responsible for the way information provided is used by the employee or for resource outcomes.*



**UNION DELAWARE COUNTY  
EMPLOYER RESOURCE NETWORK®**

**Your gateway to resources & training that provides support for personal & workplace success**

## ***What happens when I contact my success coach?***

To support you best, we will ask you some details about your situation. We may need to see you in person and will try to be flexible around your work schedule. We will coordinate services to address your concerns and support you as you work through challenges issues and goals.


## ***Will personal information be shared with my employer?***


Not unless you give us consent. In some cases, we may need to verify some basic job information with your employer. This could be wages, date of hire, or attendance history. Personal information is confidential and we will not disclose why you are seeking assistance.

*“This program saved my job. How would I have gotten to work without a car? I would recommend that anyone connect with their success coach.”*

## **Onsite Office Hours**

### **Success Coach, Hannah Funk**

 567-409-4159 (cell)

 HFunk@goodhappenshere.org

### **The Alpha Group**

Wednesday: 8:30am-11:30am

### **Capri Gardens**

Thursday: 8:45am-11:45am

### **Country View**

Tuesday: 8:45am-11:45am

### **The Landings of Westerville & Rehabilitation**

Friday: 8:45-11:45am

## **Our Core Services**

Have a challenge or goal? Life is busy - you don't have to go it alone! Achieving both personal and career goals gives way to workplace success. What do you need to succeed? Ask your success coach!



### **Finding Information**

All employees from executives to supervisors to entry level employees have information needs.



### **Applying for Resources**

Determine eligibility for goods and services in a crisis, to fit a monthly budget, or for long-term goals.



### **Goal Setting & Achieving**

Get support for clear goals or guidance in defining and achieving them at every step.



### **Training & Education**

Gain skills, training, and education while maintaining work/life balance and career longevity.



### **Improving Performance**

Solve conflicts, attendance issues, difficulty concentrating, and relieve stress knowing you have support.